



Last Modified: October 22, 2021

SmartPay Solutions, LLC PRIVACY STATEMENT

We are committed to protecting your privacy. This privacy statement the privacy practices for the website of SmartPay Solutions, a Connecticut Limited Liability Corporation (“SmartPay”) (“Website”). This privacy statement describes the types of personal information we may collect from you or that you may provide when you visit the SmartPay Website and our practices for collecting, using, maintaining, protecting and disclosing that information. By using the SmartPay Website, you expressly consent to the information handling practices described in this Privacy Statement. Please read the complete privacy statement.

INFORMATION COLLECTION, USE, AND SHARING

At times SmartPay may ask you to provide limited amount of personal information such as: name, postal address, email address, telephone number. We also may automatically collect other personally identifiable information through our Website as you navigate through the site such as: IP addresses, internet connection and device details, various usage details and information collected through cookies and other tracking technologies and/or from third parties.

We may use cookies (is a piece of data that a web server may place on your computer when you visit a website, commonly used to improve the user experience) on this Website for a number of purposes – for example, to maintain continuity during a user session, to gather data about the usage of our Website for research and other purposes, to store your preferences for certain kinds of information and marketing offers, or to store a user name or encrypted identification number so that you do not have to provide this information every time you return to our Website. You can decide if and how your computer will accept a cookie by configuring your preferences or options in your browser. You may change your browser settings to either reject cookies or notify you when a cookie is about to be placed on your computer. However, if you choose to reject cookies, you may not be able to use certain of our Website’s features. This information does not include your name, email address, or any other personal information.

We will use information that you provide to us or we’ve collected to respond to you, regarding the reason you contacted us, and to provide you with information about SmartPay, services, materials and our other activities. We will not intentionally share your information with any unaffiliated third party outside of our organization, other than as necessary to fulfill your request, e.g. to respond to your emails or questions or to provide services to you. Generally, these third parties are required not to use your information other than to provide the services requested by SmartPay. We may share your information with affiliated companies and our third-party service providers in order to provide better service to you. We may also receive information from or about you from other sources like telephone. We may add this information to the information we have already collected from you via our Website to serve you better.

We NEVER sell or rent any of the information we collect from you.

RIGHT TO REVIEW, CORRECT & DELETE PERSONAL INFORMATION

If you live in AZ, CA, CT, GA, IL, MA, ME, MT, NC, NJ, OH, OR, VA you may request to review, correct or delete the personal information we have gathered about you. You may send your request in letter form to: Chief Privacy Officer, SmartPay Solutions, 200 Executive Blvd., Suite 4J Southington, CT 06489; or an email to privacy@smartpayllc.com.

The request should include name, phone number and email address and describe the records you want to review, correct or delete. Upon receipt of this request, we will contact you in order to confirm receipt of your request and to verify and match you to personal information we may have collected about you within the last 12 months. The degree of verification needed will depend on the type of request you make, and the nature of the personal information we have collected. We usually need to match at least two or three pieces of personal information to the personal information contained in our records. We may also ask you to sign a form of sworn declaration in certain circumstances, if you request us to send you a copy of the specific pieces of personal information we have about you, or to delete certain types of personal information.

If we decline to fulfill your request, in whole or in part, for any reason required or permitted by the CCPA, we will notify you of the reason we are declining to fulfill your request. If we can partially fulfill your request, we will do so. We will attempt to fulfill your request within 45 days. If unable to do so within the 45-day period, we will notify you that we additional time (up to 45 days), along with an explanation of why we need the extra time.

HOW WE PROTECT THE INFORMATION WE COLLECT

We utilize physical, electronic and procedural safeguards to protect your personal information and guard it against its unauthorized access. However, no transmission of information over the Internet can be guaranteed to be totally secure, and although we do our best to protect your personal information, we cannot ensure or warranty the security of any such transmission to the Website. When you disclose information to us online, you do so at your own risk. If you have any reason to believe that your interaction with us is no longer secure, contact us immediately at: privacy@smartpayllc.com.

DATA RETENTION

We retain your information for as long as your account is active, or as needed for us to provide you services, comply with our legal obligations, and enforce our agreements.

CHANGES TO OUR PRIVACY POLICY

It is our policy to post any changes we make to our privacy policy on this page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date, active and deliverable e-mail address for you, and for periodically visiting our Website and this privacy policy to check for any changes. **1**

HAVE QUESTIONS?

If you have any questions about our Privacy Policy or our privacy practices, we’ll do our best to answer them. Here’s how to contact us:

Phone | Main Phone: (877) 905-0786

Email | Information Security: privacy@smartpayllc.com

Mailing Address:

SmartPay Solutions, LLC

200 Executive Blvd., Suite 4J, Southington, CT 06489